

County Durham LINK Enter and View Minutes

Friday 16 September 2011

Bowburn Community Centre, Bowburn

		ACTION
1.	<p>MD opened the meeting, welcomed everyone and reminded people of the meeting ground rules.</p> <p>Present: Michael Dalton (MD), Michael Hemingway (MH), Agnes Armstrong (AA), John Hudson (JH), Sandra Cottrell(SC), Syd Duggan (SD)</p> <p>In Attendance: Colin Burton (CB), Alesha Aljeffri (AL), Mandy Sharp- lip speaker, Sandra Roberts (SR)– minutes</p>	
2.	<p>Apologies: Joan Taylor, Sheila Grant, Pauline Crathrone and David Kellett.</p>	
3.	<p>Minutes of the last meeting: Agreed as a true record.</p>	
4.	<p>Matters arising not on the agenda: AL attended the LINK/TEWV meeting the CAMHS visit was raised.</p>	
5.	<p>Feedback from Management Committee (MC) The MC were very pleased with the report on the Outpatients visit and have expressed their gratitude to the group. MD extended his thanks to the group and referred them to Stephens Eames letter in response to the report. SR has written an article for the LINK news on this and the other visits recently completed. The HealthWatch Development Group meeting has taken place and was well attended. AL attended regional LINK Host meeting to which Juliet Raynor attended and gave a presentation. The presentation is to be forwarded to the E&V Group.</p>	SR to forward
6.	<p>Feedback on completed visits Accident and Emergency: AA was pleased with how the visit went. MD commented on the marked increase in attendees to A&E since the introduction of 111 and is to raise this at his next meeting with NEAS. Audiology: MH stated that it was a successful visit to the drop in hearing aid repair clinic. SC agreed and stated that while she was there she took the opportunity to have her hearing aid repaired and thought the service was good. SC was upset that some people declined to be interview, even by herself, but stated that this is not unusual as deaf people become withdrawn. 9 people were interviewed.</p>	MD to raise at NEAS meeting.
7.	<p>Host Progress Report A&E: Reports signed off by MC - 16/09/11. A letter has been drafted to send out with the report its awaiting sign off by Peter.</p>	

	<p>Letter to be sent Monday 19/09/11</p> <p>Audiology: MH is currently pulling together the report.</p> <p>Outpatients: SR referred everyone to the response received from the trust, (agenda Item 7). All members present confirmed they were happy with the response.</p> <p>Southern Cross (SC): MC agreed that SC could be added to the work plan. SC was referred to the JIG - they decided to do a survey to gather anecdotal evidence, (decisions can then be informed by real intelligence). Liz Greer contact Durham County Council for information and MD contacted SC for an update. A letter has been sent to the Adults Safeguarding team to ask what arrangements are in place to monitor the impact this has have on residence and carers. A response is due shortly. SR informed the members that SC has provided data about the proposed new operators; all homes should be transferred by 31 October.</p> <p>Urgent Care Centres: SR is arranging visits to Peterlee and Bishop Auckland at the beginning of November and asked for expressions of interest</p> <p>Mental Health Provision Review in South Durham: SR to arrange a visit to Auckland park to look at the changes made under the review and to see what impact they have had. Visit to be arranged for Dec/Jan. SR asked for expressions of interest for the working group.</p> <p>North Tees and Hartlepool Foundation Trust: Have confirmed that they are happy for our reps to E&V. SR asked reps if they would be interested in visiting and they confirmed that they would be. Reps want more information on the One life centre, the Wards and Matrons system being used. SR to forward information to reps and look to progress a visit in 2012.</p> <p>Clozapine Clinic: SR referred the reps to agenda item 8 and asked if they were happy with response, the reps confirmed that they were happy.</p>	<p>SR to confirm visit</p> <p>SR to confirm visit</p> <p>SR to forward information</p>
8.	<p>Survey/Question/Observation Design for Visits</p> <p>The group discussed the design for the Survey SR to type up and forward to the members conducting the visit.</p>	<p>SR to type & forward</p>
10.	<p>Any Other Business</p> <p>AL reminded the members of upcoming events; Prevention First and AGM and asked people to contact the office if they wished to attend.</p>	
<p>Date, time and venue of next meeting: Monday 21 November, 10 am – 12 noon, Bowburn Community Centre, Bowburn</p>		